



REGULATIONS AND INSTRUCTIONS FOR THE USE OF E-BIKES of the We Like Bike Consortium

The We Like Bike Consortium, in fulfillment of its statutory purposes, operates for the organization of cycle tourism activities and the development of services for the stable promotion of bicycle use, including pedal-assisted bicycles, made available to residents, visitors, and tourists.

For this purpose, it permanently maintains a fleet of pedal-assisted bicycles that can be used both for participation in excursions organized by the Consortium and for independent use by individual users.

Excursions organized by the Consortium follow the calendar and participation conditions described separately, including bicycle rental and related procedures (reservations, costs, availability, etc.), including preliminary information.

The individual use of the Consortium's E-Bikes is open to everyone without exceptions, in compliance with specific rules and conditions.

RESERVATION OF E-BIKES AND REGISTRATION OF PARTICIPANTS

The procedures for booking and independent individual use of E-Bikes are as described below.

1. Availability checks, selection, bicycle reservations, related payments, and user-registration can be carried out **independently** by interested parties by accessing the dedicated section of the website **www.welikebike.org** called *Reservations*, which is active online year-round, 7 days a week.
2. For information and reservations, it is also possible to call **+39 331 2996069**, send an email to **info@welikebike.org** or visit the office at **Via Garibaldi, 23 in San Daniele del Friuli** during office hours indicated on the website.
3. Reservations must, in any case, be made at least **by 12:00 p.m. on the day before the pickup** to allow staff to check and prepare the bicycles before delivery.
4. E-Bikes are delivered - once the payment of the corresponding rental prices has been verified with suitable documentation - at the time agreed upon during the reservation and must be returned by users at the time agreed with the staff according to the instructions provided.
5. Even for online reservations, delivery and pickup times different from those indicated in the confirmation email are allowed, provided they have been previously agreed upon.

INSTRUCTIONS FOR WEBSITE RESERVATIONS

6. The reservation form on the website shows the location of the operational office where the reserved bicycles can be picked up and must be returned, indicating for each bicycle the actual availability, type, and size of those rentable on the same single day.
7. Bicycles indicated on the website as available and usable on the date(s) specified by the user can be freely rented.
8. In cases where the bicycles needed by certain users exceed the number available in stock, users may check the accessibility of additional options by calling the Consortium directly at +39 331 2996069 and following any instructions given, where possible and at the sole discretion of the Consortium.
9. All actions taken are progressively confirmed by the website until the automatic confirmation of the reservation and corresponding registrations. To confirm online reservations and complete the registration, all procedures required by the system must be completed, **including the advance payment of the corresponding rental prices**. The website guides the user until the procedure confirming the credit or debit card payment.
10. Reservation registration must be completed and confirmed by 12:00 p.m. on the day preceding the date indicated for bicycle use (for example: by Monday at 12:00 p.m. for Tuesday, etc.).
11. Confirmed registrations are definitively operative and allow for the bicycle pickup according to the selected options. In unforeseen cases of force majeure beyond its control, the Consortium reserves the right to send a revision/cancellation email as early as possible to avoid inconvenience to users.
12. The reservation acquired on the website and confirmed by a dedicated email also includes the location, date, time, and other conditions relating to the pickup and return of the reserved bicycle.
13. In cases where the e-bike use has already been duly paid for and registered, but the user must cancel the reservation due to personal impediments or force majeure, if a dedicated communication is made at least 24 hours in advance via email to info@welikebike.org, it is possible to retain the option free of charge for a subsequent equivalent use of the bicycle and related services.
14. In the absence of prior communication, the Consortium reserves the right to evaluate on a case-by-case basis the application of these prerogatives, in particular, to arrange new reservations and refund any amounts already paid.
15. The new reservation must be used within the current season and requested via email to info@welikebike.org, indicating the newly chosen date.
16. The Consortium will confirm via email the calendar and registration, indicating, if necessary, any contraindications or required modifications. Any changes to the original reservation, such as an increase in the number of bicycles required, must be specifically confirmed by the Consortium, which reserves the right to accept them and which may entail corresponding adjustments to the applicable rental prices.
17. Failure to renew the reservation within the current season allows for the refund of amounts previously paid, if requested via email to info@welikebike.org, including the user's bank details.

18. Only the person registered for the paid and unused reservation has the right to request a refund (in their own name and/or for the persons simultaneously registered for whom the corresponding payment was made).

USE OF E-BIKES

19. E-Bikes can be used by adults, or by minors over fourteen years of age if accompanied by a parent or legal guardian.

20. Wearing a helmet is optional but recommended. The Consortium provides a helmet upon request, which will be supplied and returned together with the bicycle.

DELIVERY, PICKUP, AND USE OF E-BIKES

21. E-Bikes are delivered - once the corresponding rental prices have been verified with appropriate documentation - at the time agreed during the reservation (or subsequently agreed with the staff) and must be returned by users at the time agreed with the staff according to the instructions provided.

22. By taking delivery of the bicycle, the user signs a specific release form and agrees to consider valid and binding the provisions of these instructions in addition to any agreements made with the Consortium or with the depositing member.

23. From the time of pickup until the return of the bicycles, the user is personally responsible for the integrity of the assigned e-bike, which is provided in full working order and must be used for cycle tourism purposes (non-competitive) in compliance with the Italian Highway Code, current regulations, and other prescriptions regarding local traffic and road safety, hygiene, public safety, as well as any instructions provided by the Consortium, including through accompanying staff or designated agents.

24. Bicycles must be used on routes suitable for their characteristics, as indicated by the website or suggested as such by any accompanying guides. We Like Bike routes are identified and marked with appropriate vertical signage (arrows along the route).

25. Excursions that include the use of accompanying guides are indicated in the specific programs to which the user has previously adhered. Guides act as team leaders concerning the use of bicycles provided by the Consortium, offering advice, clarifications, and information, while the cycle tourist retains personal responsibility for the use of the bicycle and their conduct.

26. Individuals who reserve a bicycle and register for its use can independently request assistance of accompanying guides or local experts in cycle tourism, art, history, nature, etc., with at least 48 hours' notice during registration or later. The Consortium reserves the right to fulfill such requests, informing users of the service conditions and costs, which the user accepts explicitly.

27. In general, the use of accompanying guides and experts, if included in specific Consortium programs to which the user has previously adhered, is covered by the corresponding rental prices requested.

RENTAL PRICES

28. The use of e-bikes and compliance with these instructions is associated with the payment of the corresponding rental prices and the related conditions as indicated on the website.

NOTES ON SPECIFIC USE CONDITIONS

29. In the event that the bicycle is returned at a time different from and later than that registered or agreed upon, but within the same day, the circumstances must in any case be communicated before the deadline and authorized, even informally, by the Consortium.

30. Under certain circumstances, authorized on a case-by-case basis or proposed by the Consortium with the consent of the user, the delivery of the reserved bicycle may be anticipated between 18:00 and 18:30 on the day preceding the registered date, without any additional charge.

31. Specific rate conditions, agreed upon or separately illustrated, may concern:

- * The reservation and use of a bicycle for continuous periods of five or more consecutive days.
- * The use of bicycles by Consortium members, subject to availability and usage conditions.
- * The use of bicycles within specific programs separately promoted by the Consortium, also in combination with other services.

32. All rental prices indicated on the website are all-inclusive for users as natural persons who act as the concessionaire (the applicant, responsible for payment, and user, including on behalf of minors, who signs the relevant release).

33. Any services provided with rental prices agreed upon for companies or other legal entities are subject to statutory VAT, upon issuance of a proper invoice.

34. The rental prices related to the use of accompanying guides or specialized guides, as agreed, are paid directly to the assigned personnel by the users independently and in compliance with applicable administrative and legal provisions.

SPECIAL CASES AND INFORMATION

35. Failure to return the e-bike within the prescribed time, or within an authorized extension by the Consortium, as well as loss, damage, or destruction of the bicycle, gives the Consortium the right to act for misappropriation or as compensation for the resulting damage, charging the user with the cost of repair/replacement or the commercial new value of the bicycle. In these cases, charges apply whenever the damaging events are verified without prior notification during use of the bicycles.

36. The Consortium acts against the person who obtained the registration or the different user indicated by the registrant during the reservation (as recorded on the website and via the signed release, including on behalf of accompanied minors).

37. The Consortium reserves the right to any further legal action and claims for damages.

For matters not covered by these instructions, the additional separate specific provisions and communications published on the website www.welikebike.org apply, which are all deemed known to anyone who obtains registration for their bicycle reservations.